

# ITSM-Educations by TELEMATICS and SERVICES

TELEMATICS and SERVICES Europe is the European Leader in Storage Networking Solutions and Services since more than 15 years. As an independent specialist and integrator in the field of data storage, backup/recovery, archiving and disaster recovery, we supply consulting, design, deployment, support and operational services in our focus area.

Our BACKUP/RECOVERY solutions are designed around the Tivoli TSM software. We have built a strong expertise and large experience in this area. Through our knowledge and skills, we can help you relax more regarding the state of your ITSM Environment.

As you may know, the latest IBM Tivoli Storage Manager V6 is based on a brand new product architecture. This implies some specific actions before and during the upgrade

As a Customer Partner we would like you to be prepared to be **ITSM V6 ready!!!**

How?

The initial migration of your existing ITSM Environment to ITSM V5.5 is a pre-requisite.

You want to know more ?

Come to our next ITSM V6.1 and V6.2: Are you ready? And get a free Notebook as part of the registration fee.

Description:

- ⇒ The new ITSM V6 architecture
- ⇒ ITSM V5 to V6: Upgrade or Migration?
- ⇒ DB2 for ITSM V6 overview
- ⇒ ITSM V6.2 new server functionalities
- ⇒ ITSM V6.2 new client functionalities
- ⇒ ITSM V6 new Reporting and Monitoring capabilities
- ⇒ ITSM V6.x Roadmap

**Save time and money,  
Get to know on time**

TELEMATICS and SERVICES is Beta tester for ITSM\* V6\*\*!!!

T&S exclusive ITSM Education Service will help you to get the answers needed to control and optimize your ITSM environment.

\* Tivoli Storage Manager

\*\* need 1st to migrate to Version 5.5 before migrate to the V6!!

## Our next ITSM planned educations for the year 2010 are:

Description	Days	Dates	Price *	Language
ITSM V6.1 and V6.2: are your ready?	1	30th April 2010 from 9 am till 5 pm	1 500 €	English
ITSM V6.1 and V6.2: are your ready?	1	28th May 2010 from 9 am till 5 pm	1 500 €	English
ITSM V6.1 and V6.2: are your ready?	1	24th September 2010 from 9 am till 5 pm	1 500 €	English
ITSM V6.1 and V6.2: are your ready?	1	26th November 2010 from 9 am till 5 pm	1 500 €	English

- ⇒ Prerequisites: knowledge of ITSM terminology but note that the workshop will not be too technical
- ⇒ The prices include documentation, a free Notebook with ITSM presentation, demo with ITSM V6, lunch and practical exercises (access to lab)

### Education address:

TELEMATICS and SERVICES  
Boulevard Paepsem 18E  
B-1070 Brussels  
Tel: +43 2 556 27 40

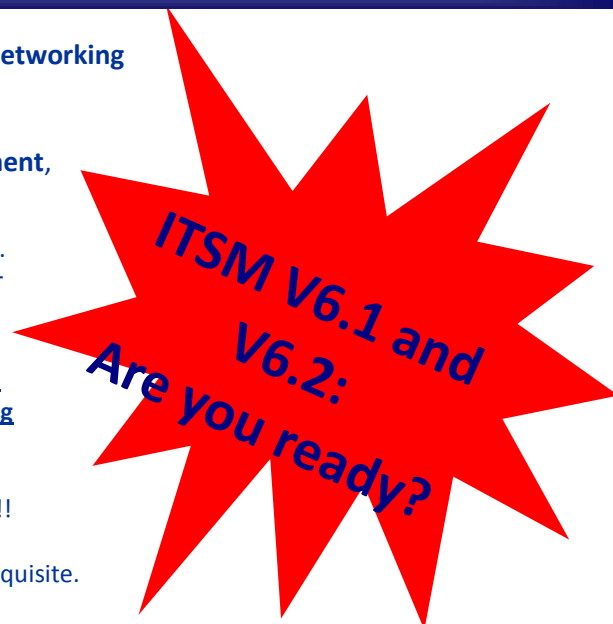
With best regards,  
Vanessa Deconinck

Email: [Vanessa.deconinck@ts-mss.com](mailto:Vanessa.deconinck@ts-mss.com)  
Direct phone: +32 2 556 29 07



**Telematics and Services**

YOUR STORAGE NETWORKING PARTNER



# REGISTRATION FORM

*Please fill in and return to Vanessa Deconinck*

*fax: +32 2 556.27.59 or by e-mail: [Vanessa.deconinck@ts-mss.com](mailto:Vanessa.deconinck@ts-mss.com)*

Company: .....

Tel.: .....

First Name: .....

E-mail: .....

Last Name: .....

VAT-number: .....

Invoicing Address: .....

.....

.....

Signature: .....

**Yes, I would like to register for the following courses:**

- TSM V6.1 and V6.2: are you ready? - 1.500 €/pers.
  - 30th April 2010 from 9 am till 5 pm
  - 28th May 2010 from 9 am till 5 pm
  - 24th September 2010 from 9 am till 5 pm
  - 26th November 2010 from 9 am till 5 pm

**Your registration will be confirmed by e-mail by T&S, including the agenda and all related conditions.**

***Education Address:***

TELEMATICS and SERVICES

*Paepsem Business Park*

Boulevard Paepsem 18E

B-1070 Brussels



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**Move forward... We can ensure the availability of your data...**

